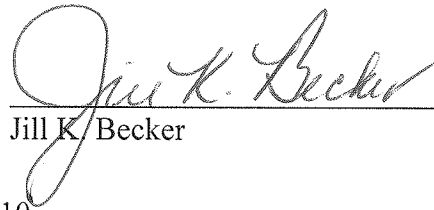


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chainer et al. Confirmation No.: 7120
Serial No.: 10/645,128 Group Art Unit: 3623
Filed: 08/21/2003 Examiner: Nadja N. Chong Cruz
Title: AUTOMATIC COLLECTION AND DISSEMINATION OF PRODUCT
USAGE INFORMATION

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being transmitted electronically to: United States Patent and Trademark Office, Alexandria, VA 22313-1450, on January 5, 2010.


Jill K. Becker

Date of Signature: January 5, 2010

To: Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Statement of Substance of Interview

Dear Sir:

Applicants gratefully acknowledge the time afforded applicants' attorney, Blanche Schiller, during a telephone conference on October 20, 2009 with Examiner Nadja Chong Cruz and Supervisory Patent Examiner Beth Boswell. During the telephone conference, claim 1 was discussed.

The scope of the invention and the differences from the prior art were discussed. In a follow-up interview on October 22, 2009, applicants' representative agreed to amend the claims and the Examiner stated to collaborate with applicants' representative to advance prosecution.

Applicant invites Examiner Chong Cruz to contact applicant's attorney at the below listed number should she wish to discuss this case further.

Respectfully submitted,

Blanche E. Schiller

Blanche E. Schiller
Attorney for Applicant
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Dated: January 5, 2010

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